

# Participant rights

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## Introduction

Gold Coast Recreation & Sport Inc's policy is to offer clients the opportunity and support to enable them to participate as fully as possible in making decisions about the support that they receive. Gold Coast Recreation & Sport Inc respects the importance of the individual's right to make informed choices based on the provision of information relating to their rights, responsibilities and the service that is available.

All participants have the right to:

- receive person-centred supports
- have individual values and beliefs respected
- privacy and dignity
- independence and informed choice
- be free from violence, abuse, neglect, exploitation or discrimination.

## Applicability

### When

- applies to supports and services provided to all participants.

### Who

- applies to all representatives including key management personnel, directors, full time workers, casual workers, contractors and volunteers.

## Person-centred supports

- each participant can access supports that promote, uphold and respect their legal and human rights
- each participant is enabled to exercise informed choice and control
- supports provided promote, uphold and respect individual rights to freedom of expression, self-determination and decision-making.

## Individual values and beliefs

- each participant can access supports that respect their culture, diversity, values and beliefs
- each participant's autonomy is respected, including their right to intimacy and sexual expression.

## Privacy and dignity

- each participant can access supports that respect and protect their dignity and right to privacy.

## Independence and informed choice

- Gold Coast Recreation & Sport Inc's support structure ensures that reasonable care is taken to avoid foreseeable risks without limiting the individual's freedom of choice
- each participant is supported to make informed choices, exercise control and maximise their independence in relation to the supports provided
- participants may choose to involve an advocate in making decisions about the service they receive and the Management Committee accepts, therefore:
  - that each participant/carer is advised of the opportunity to nominate an advocate
  - instructs appropriate employees they must accept the involvement of an advocate of the client's/carer's choice whenever this is the wish of the client/carer.
- each participant has the right to either consent to or refuse a service and be consulted about any changes to the agreed service.

## Freedom from violence, abuse, neglect, exploitation or discrimination

- each participant can access supports free from violence, abuse, neglect, exploitation or discrimination.